

# Yellowknives Dene First Nation (YKDFN) Transit Survey

Yellowknives Dene First Nation is conducting a study to better understand the need and opportunity to improve the existing YKDFN shuttle service. The findings of this study will be used to provide direction on future grant applications and identify plans that will improve the public transportation service.

We want to hear from you! Please take a moment to fill out a transportation survey. Whether you carpool, drive a vehicle, or walk, we want to hear from you! Your responses will help us understand travel patterns and the potential to invest in transit to address some of the needs.

## A) General Information

1. Which community do you live in?

- Dettah
- Ndilq
- City of Yellowknife
- Other (Please specify): \_\_\_\_\_

2. What is your age?

- 13 and under
- 14-18
- 19-30
- 31-60
- 61+

3. Please choose one option that best describes your current employment:

- I have a full-time job in Yellowknife
- I have a full-time job in Dettah
- I have a full-time job in Ndilq
- I have a part-time or seasonal job in Yellowknife
- I have a part-time or seasonal job in Dettah
- I have a part-time or seasonal job in Ndilq
- I am self-employed
- I am a student
- I am retired
- I am currently unemployed
- Other (Please specify): \_\_\_\_\_

4. What modes of transportation do you use when the ice road is open (Select all that apply)?

- Personal vehicle – Driver
- Personal vehicle – Passenger
- Carpool
- Snowmobile/ATV (All terrain vehicle)
- Walk/ Use Mobility Device
- City of Yellowknife transit buses
- YKDFN shuttle bus service
- Taxi
- Other (Please specify): \_\_\_\_\_

5. What modes of transportation do you use when the ice road is closed (Select all that apply)?

- Personal vehicle – Driver
- Personal vehicle – Passenger
- Carpool
- Snowmobile/ATV (All terrain vehicle)
- Walk/ Use Mobility Device
- City of Yellowknife transit buses
- YKDFN shuttle bus service
- Taxi
- Other (Please specify): \_\_\_\_\_

6. Do you have a disability that requires the use of an accessible vehicle?

- Yes                       No                       Prefer not to answer

**B) Transportation between Ndııłǫ /Yellowknife and Dettah**

7. When the ice road is open how often do you travel between Ndııłǫ/Yellowknife and Dettah?

- 4-7 days a week               1-3 days a week  
 1-3 times a month               Less than once a month  
 Not Applicable (N/A)

8. When the ice-road is closed how often do you travel between Ndııłǫ/Yellowknife and Dettah?

- 4-7 days a week               1-3 days a week  
 1-3 times a month               Less than once a month  
 Not Applicable (N/A)

9. What days do you travel between Ndııłǫ/Yellowknife and Dettah (Check all that apply)?

- Weekdays               Weekends               Holidays  
 Special events (Please specify): \_\_\_\_\_  
 I do not travel between Ndııłǫ/Yellowknife and Dettah

10. Which time of the day do you typically travel between Ndııłǫ/Yellowknife and Dettah? (Check all that apply)

- Before 6 a.m.  
 Between 6 a.m. to 9 a.m.  
 Between 9 a.m. and 3 p.m.  
 Between 3 p.m. and 6 p.m.  
 Between 6 p.m. and 9 p.m.  
 After 9 p.m.

11. If available, would you use the shuttle service on holidays and weekends?

- Yes  No

12. What type of trip do you/would you use the YKDFN shuttle service for? (Select all that apply):

- |  |   |
|--|---|
| <input type="checkbox"/> Buying Groceries                          | <input type="checkbox"/> Health Appointments                  |
| <input type="checkbox"/> School                                    | <input type="checkbox"/> Recreation (e.g., sports games)      |
| <input type="checkbox"/> Retail Shopping (e.g., buying clothes)    | <input type="checkbox"/> Socializing                          |
| <input type="checkbox"/> Entertainment (e.g., restaurants, movies) | <input type="checkbox"/> I would not use transit for any trip |
| <input type="checkbox"/> Other (Please specify): _____             |   |

13. Within the past 12 months, how often were you unable to complete a trip between Ndilq/Yellowknife and Dettah because you had no way to travel or could not afford to travel?

- Never
- Rarely or Infrequently
- Several times a year
- About once a month
- More than once a month
- Once a week or more often

14. Please rank your experience with the existing YKDFN shuttle service:

- |                          |                          |                          |                          |                          |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Very poor                | Poor                     | Neutral                  | Positive                 | Very positive            |
- I don't use the YKDFN shuttle service

15. Please explain your ranking (Optional)?

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16. What is most important to you for a shuttle service? Please select your top 5 choices:

- Affordable (passenger fare is low)
- Accessible (service uses accessible vehicles)
- Frequent (the service operates multiple times throughout the day)
- Safe (Feel safe using the service)
- Culturally Sensitive (Drivers can speak Wilíideh yati)
- Flexible (There are several pick-up options during the day)
- Operates early mornings on Weekdays (extended hours from 6 am – 9 am)
- Operates later in the evenings on Weekdays (extended hours from 5 pm to 8 pm)
- Service provided on weekends

Other (Please specify): \_\_\_\_\_

### C) Use of City of Yellowknife Transit from Ndiłq to Yellowknife

17. Do you use Yellowknife Transit? If so, what Yellowknife Transit route do you typically use?

- Route A – Borden/Forrest
- Route B – Frame Lake/Northlands
- Route C – Old Town/Niven
- I do not use Yellowknife Transit

18. What is your typical destination using Yellowknife Transit?

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### D) Closing Questions

19. Do you have access to a smartphone with a data plan?

- Yes
- No

20. What improvements or expansions would you like to see to the YKDFN Shuttle Service? (Select all that apply)

- More frequency for YKDFN shuttle
- Extended operation hours
- Better connections to Yellowknife Transit
- Additional destinations using the shuttle service
- Weekend/Holiday service

Other (Please specify): \_\_\_\_\_

21. What other travel challenges have you experienced within/between Dettah/ Ndııq? If any, please explain:

\_\_\_\_\_

22. If you would like to be entered for a chance to win one (1) of five (5) \$100 Rochdi Independent Gift Cards, please leave your e-mail/phone number and name below. The prize draw will occur on Monday, March 4th 2024.

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Thank you again for taking the time to fill in this survey. Your answers will help us inform the direction future transit services and identify plans that will allow YKDFN to implement, promote and/or operate a sustainable transportation service.